

**H. BRIGNALL**

Musician | Songwriter | Choir Leader | Teacher  
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# SINGING LESSONS

## Terms & Conditions

### Confidentiality

According to professional standards, it is my policy to treat all lessons and discussions within lessons as strictly confidential, where the student is over the age of 18.

### Payments

Payments must be made on or before the day of your lesson by either cash or BACS using the details below.

Bank: Natwest  
Name: Miss H. Brignall  
Account: 68307217  
Sort Code: 60-02-38  
Ref: Your Name

### Cancellations

Cancellations must be made with a minimum of 24 hours notice. If a lesson is cancelled less than 24 hours prior to a lesson, for any reason including illness, the regular fee will apply, including lessons that have been block booked.

### Contacting Me

My working hours are Monday - Friday 9am to 6pm. You may contact me regarding your lesson via phone, text or email within the hours listed. I will not be able to respond outside of those hours and would appreciate only email contact outside of these times.

### Arriving For Your Lesson

Please aim to arrive on time for your lesson. As I regularly have back to back lessons, it is often not possible for me to answer the door/start the online lesson before the start of your lesson.